

## Discription based on Specified Commercial Transactions Law

Company Name	Resort Life Co., Ltd.
Representative	Harumi Miyazaki
Office Address	176-2 Nishizato, Hirara, Miyakojima City, Okinawa Prefecture 906-0012 Japan
TEL & FAX	TEL : +81-(0) 6-6201-5000 FAX : +81-(0) 6-6201-4000
Business Hour	1 0 AM – 5 PM ※Please refer our business calendar.
Email address	hotels@resortlife.co.jp
Website URL	<a href="http://resortlife.co.jp/">http://resortlife.co.jp/</a>
Payment Due	<ul style="list-style-type: none"> <li>● At the applying for reservation of each property, you will be required to pay the application deposit.</li> <li>● The balance of the total contract amount (initial cost and rent for the first and the second month etc. Please refer the quotation provided on the online application process.) will be settled by your credit card on 12th of the next month of the applying.</li> <li>● Payment of the rent for the third and later month shall be settled by your credit card for the next coming month by the date described on the lease agreement every month.</li> <li>● If the contract period is less than 2 months, you will be required to pay the full amount for two months lease by the contract date.</li> <li>● If the different provisions are applied, it will be displayed on the description page or the lease agreement of each property.</li> </ul>
Payment Method	<ul style="list-style-type: none"> <li>● All of the payment method shall be by credit card payment.</li> <li>● The credit card payment will be settled by us or a payment collection agency.</li> <li>● Please refer to the lease agreement which shown on the screen during application process.</li> </ul>
Contract and Key Handover	<ul style="list-style-type: none"> <li>● Regarding the method of handing over the keys, you will receive them at the designated location. This information is also included in the email sent to you upon completion of your application, so please be sure to check it.</li> <li>● After confirming your ID and payment of contract fees, etc., we will hand you the keys. Please note that keys will be handed over on the day you move in.</li> </ul>
Required fee other than the rent etc	Utilities, cleaning fees (minimum 20,000 yen), security deposit (one month's rent), option fees, application fees, transfer fees, restoration fees, etc.
Cancellation Policy	<p>Cancellation after the application charges the default cancellation fee.</p> <p>Cancellation up to 31 days before the lease start date : 50 % of Application Deposit</p> <p>Cancellation between 1 day to 30 days before the lease start date : 100% of Application Deposit</p> <p>Cancellation after the scheduled lease start date : 100% of the total contract amount (the next provision of the cancellation of the lease period shall be applied.)</p> <p>※ Determined based on the email receiving time and Japan standard time the midnight (0:00am).</p> <p>※ If you don't come without any reasonable contact by 5pm the next day of the scheduled lease start date and cannot conclude the lease agreement, it will be considered as cancelled.</p>
Extension of contract period	Please refer to the lease agreement which shown on the screen during application process.
Cancellation during contract period	<p>It varies depending on the property, but as a general rule, a cancellation penalty (one month's rent) is required.</p> <p>Please refer the lease agreement which the details will be clearly stated in.</p>